
$\int\left\{\begin{array}{l}\text { 自然美 } \\ \text { natural }\end{array}\right.$

## Natural Beauty

## 2012 Interim Results

16 August 2012

- Introduction
- Financial Summary
- Retailing Overview
- Marketing Strategy
- Outlook
- Open Forum


## Financial Summary

Andy Chan

## Summarized Results in 1H2O12

- Turnover decreased by $13 \%$ to $\mathrm{HK} \$ 251$ million
- Net profit declined by $17 \%$ to HK $\$ 50$ million
(declined by $9 \%$ only if non-cash stock option expense excluded)
- Gross margin improved to $81 \%$
- Net cash of HK\$468 million after payment of HK\$100 million dividend in 1H2012
- Interim dividend of HK\$0.020 per share (1H2011: HK\$0.035)


## Financial Summary

|  | For six months ended |  |  |
| :--- | :---: | ---: | ---: |
| 30 June, |  | Chg \% |  |
| HK\$ Million | 2011 | 2012 |  |
|  | 288.5 | 250.9 | $-13.0 \%$ |
| Turnover | 224.4 | 204.1 | $-9.1 \%$ |
| Gross profit | 80.1 | 77.6 | $-3.1 \%$ |
| Profit before tax | 60.4 | 50.0 | $-17.1 \%$ |
| Net profit |  |  |  |
| Dividend per share (HK cents) | 3.50 | 2.00 | $-42.9 \%$ |
| - Interim (HK cents) | 115.9 | 79.7 | -36.2 |
| Dividend payout (\%) | 3.02 | 2.51 | $-16.9 \%$ |
| Basic EPS (HK cents) |  |  |  |

## Waterfall Chart

## 1H2011 NET PROFIT to 1H2012 NET PROFIT



## Dividend

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The Board has declared an interim dividend of HK\＄0．02 per share for 1 H 2012 ，with dividend payout rate at 80\％

## 1H2012 Key Ratios

For year ended For six months 31 December, ended 30 June,

Chg 20112012

| A/R months * | 0.5 mths | 0.8 mths | 0.3 mths |
| :--- | ---: | ---: | ---: |
| A/P months * | 2.2 mths | 3.7 mths | 1.5 mths |
| Inventory turnover months * | 4.0 mths | 7.6 mths | 3.6 mths |
| ROE * (\%) | 14.6 | 12.3 | -2.3 pts |
| ROA * (\%) | 12.0 | 10.5 | -1.5 pts |
| Cash (HK\$ million) | 558.3 | 468.3 | $-16.1 \%$ |
| Gearing Ratio | Net cash | Net cash | N/A |
| Dividend payout (\%) | 147.8 | 79.7 | -68.1 pts |
| Basic EPS (HK cents) | 5.75 | 2.51 | $-56.3 \%$ |

* Annualized for comparison purpose.

Cash represents $52.0 \%$ of total assets as of 30 June 2012.

Group Working Capital
Trade Receivables


Inventory


Trade Payables


## Turnover Analysis for 1H2O12



By Activities



## Store Count at 30 June 2012



## Average Sales Per Store

## Average Sales Per Store

| (HK\$) | $\mathbf{1 H 2 0 1 1}$ | $\mathbf{1 H 2 0 1 2}$ | Chg (\%) |
| :--- | :---: | :---: | :---: |
| PRC | 208,000 | 156,000 | $-25.0 \%$ |
| Taiwan | 155,000 | 183,000 | $18.1 \%$ |
| Group | $\mathbf{1 9 5 , 0 0 0}$ | $\mathbf{1 6 1 , 0 0 0}$ | $\mathbf{- 1 7 . 4 \%}$ |

## Group Profitability



Retailing Overview

Antonio Lee
$1^{\text {st }}$ Half 2012

## NCS Store Growth in China


*Gross store number
*21 new stores ( $30 \%$ ) in $1^{\text {st }}$ half 2012 are converted from other brand

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## Total Consumer Touch Points



|  | 2008 | 2009 | 2010 | 2011 | 2012 1st Half |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SPA | 7 | 7 | 4 | 2 | 2 |
| Counter | 56 | 63 | 47 | 56 | 54 |
| Franchisee Store | 1446 | 1125 | 1034 | 1134 | 1186 |
| Total | $\mathbf{1 5 0 9}$ | $\mathbf{1 1 9 5}$ | $\mathbf{1 0 8 5}$ | $\mathbf{1 1 9 2}$ | $\mathbf{1 2 4 2}$ |
| $+/-$ |  | -314 | -110 | 107 | 50 |

## NCS Store Development

( May 2010 - June 2012 Cumulative Stores )

## 402 NCS by the end of June 2012 :

New Stores : 160
Upgrading Stores : 242


## $20121^{\text {st }}$ Half <br> NCS Store Growth in China

## $+131_{\text {soes }}$

One NCS opened per working day
Franchisee Store Tiers Allocation


## Sales per NCS Store China

$$
+6 \%
$$

Same Store Base 2012 Vs 2011


## Sales per Old Store

China

$$
-22 \%
$$

Same Store Base 2012 Vs 2011


## Retail Outlook

- Continue Other Brand Conversion
- Accelerate store upgrading
- Kicking off in-store Standard Operating Procedures (SOP) implementation


## Marketing Strategy

## Shirley Tai

## Brand Portfolio and Architecture



Training

## Channel

## Masstige <br> 10-14 CAGR 8 -10\%

## NB

- Herbal: 18-25
females
- Counter:

Anmi
Herbal Yabai

- 18-25 females
- RMB100-300


## - KA/ Counter <br> - E Commerce/ SPA

$\square$

## NB

- Bio Tech: 22-28
females
RMB 200-400
- NB-1: >28 female
- RMB700-3,000


## - Dept \& Speciality <br> - E Commerce / SPA

High Involvement


Medical Needs

## NB

- Stremark
- Problem skin
- >18 Females \&

Males

- RMB 200-3,000
- Pharmacy
- Clinic


## 2012 Strategic Imperatives

Deliver Growth and Drive Brand Awareness and Preference

## Build Power Brands

- Continue to drive brand growth bull's-eye 25-35 affluent females.
- Drive new launches of NB-1 and Bio-Tech to retain and recruit consumers.
- Re-launch Anmi and Herbal Counter brands to recruit young consumers.


## Drive Channel Growth

- TM Programs (Thyroid Awareness, Bride, New Mum) to drive NCS growth.
- New communications programs to retain and recruit new consumers.
- Rebuild counter portfolio and promotion strategy.


## Integrated Brand Investment

- Continue to use PR, WOM and digital to build trials and preference.
- Improve TOM via TVC, print to speed up brand revamp \& recruitment.
- Maximize new TVC awareness via video websites and outdoor.
- Tactical campaigns to drive NCS traffic via print and outdoor.


## 2012 Marketing Strategic Imperatives

I. Product Mix Performance


TW 2012 YTD June Mix


## 2012 Marketing Strategic Imperatives

## II．New Products Launch

1．Drive category growth via new launches：
－total 32 skus for 2012；represents＞3\％of total net sales．
2．Total 12 new product launches for NB－1：
－new patient SCT－MRT granted in US in Q1，12
－precious Cordyceps（冬蟲夏草），Yunzhi mushrooms（雲芝）and Deep Sea Algae（黃金藻）

3．Total 12 new product launches for Bio－Tech：
－smart capsules marine sources
－anti－oxidant Pomegranate（石榴），Green Grapefruit（綠柚子）and Sea buckthorn（沙竹）．

4．Launch Collagen Drinks for firming and detoxing in 2 H
5．Kick off all new launches in Taiwan in 2H

2012 1H
PR Event

PR Event - 40 ${ }^{\text {th }}$ Anniversary Kick-off Event (Apr 11 Wuxi)


PR Event - 30 NCS Launch Press Conference (May 10 Taipei)


## 2011 Media Clippings

Modern Weekly：Leading local high end business fashion \＆lifestyle weekly Circulation：830，000

## 



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## 2011 Media Clippings

Trends Health：No． 1 Intl．women health \＆lifestyle monthly Circulation：817，040


## 2011 Media Clippings

Elle：Leading Intl．fashion \＆lifestyle monthly Circulation：615，200

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## 2011 Media Clippings

Figaro：Leading Intl．fashion \＆lifestyle weekly

## Circulation：478，000



譈个女王式的索浴




























66的素类保健产品近年祭行，如果倞想山直地对偻自己的孚体，


0样素保健品






濑以



















2012 1H
Product Portfolio Campaign

## Whitening National Advertising－Print（Apr－May）

内调外补回归初生白晳








体验全新概念店 探索细养之美旅程 WWw．自然美美容美体中心． 00 m

Brand/Whitening Advertising Bus Panel (Apr - May)


## Brand TVC National Advertising－Digital（Apr－May）



## 跑马场 第1集

电视剧＞大陆＞剧情军事／历史

| 连衣裙 | 针织衫 |  |
| :---: | :---: | :---: | :---: | :---: |
| 女遅 | 卫衣 |  |



## Whitening Campaign (Apr - May) Brand Awareness Performance



## NB Brand Awareness

Baidu + 282\%


Consumer Registration
Mini-site + 81\%
7 Times of Benchmark

## 2012 1H

Target Marketing Program
25-35 White Collar Females Health Conscious

## Target Marketing Program（May－June）

Thyroid Awareness（Purple Butterfly Campaign）

## In－store Support

－Corporate Video
－Banner（celebrity）
－Questionnaire／DM
－Campaign Pin


关爱女性甲状腺健康咅店普空

$\bigcirc 3$ 县害


Target Marketing Program (May) Franchisee Training


2012 Brand Revamp
New Marcom.

增加产品功效性区隔
用不同团案的 气元素 区分

＊美白

## old NB－10合佛基因高科技系列

```
瓶身 产品规格 1.精华霜 2.赋活素 3.精华露
```



瓶身 增加产品功效性区隔，用不同颜色区分



New
外盒 增加产品功效性区湢


old 生化高科技系列<br>瓶身<br>1．精华霜 2．精华液 3 ．丽肤水



New Bio自然美芯肌系列 Bio－Tech Absolue Youth瓶身增加产品功效性区隔，用不同色块颜色区分


自然美汉方本草系列－连锁店通路增加产品功效性区隔 用不同团案的气元素 区分


## old 汉方草本系列

瓶身 产品规格1．丽肤水 2．精华液 3．精华霜

New 自然美汉方本草系列 Han Herbal瓶身
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增加产品功效性区隔，用不同颜色色块区分

＊抗皱

＊抗痘

＊修敏

＊美白


为 补水＊专护48
自然美青春密语系列－专和，EC用路

增加产品功效性区隔 用不同团案的气元素 区分




## New 自然美青春蜜语系列 Anmi Youth Énergie

增加 产品功效性区隔，用不同颜色区分
＊美白

＊补水


太抗皱

＊修敏

## old外盒

## 汉方雅白系列

1．精华液 2．精华霜 3 ．丽肤水


New 自然美汉方系列／专柜，EC通路
外盒
增加产品功效性区隔 用不同颜色 区分


## old 汉方草本系列

瓶身 产品规格1．丽肤水 2．精华液 3 ．精华霜


## New 汉方草本系列


＊抗皱

＊抗痘

＊修敏

＊美白

## 2012 Marketing Strategic Imperatives 2H Key Initiatives Outlook

＞Continue to drive premium and high margin portfolio： NB－1，Yam and Bio－Tech product lines
＞Invest in target marketing programs and joint promotions： Brides and New Mums
＞Develop Herbal／Anmi to recruit new and young consumers： NCS expansion in T2－ 3 cities
Counter as new consumer touch points
＞Continue to drive brand awareness and trials via： WOM and digital marketing Magazine，Outdoor and TVC（digital）to build Top－of－mind

## Outlook

## Jacky Chan

## PRC <br> Macro Economics

## CPI

Year-to-year

$$
\begin{array}{|l|l}
\text { Jun. } 2012 \\
\mathrm{AOP}: 6.5 \%
\end{array}
$$

### 2.20\% AOP: 6.5\%

 AOP: 6.5\%}
## GDP growth




## Producer Price Index -2.10\%

```
AOP: 7.5%
```




[^0]Exports Growth
Year－to－year，nominal

## 11．3\％

 AOP： $24.5 \%$
## Imports Growth

Year－to－year，nominal

AOP：28．7\％
6．3\％


Source：General Administration of Customs
汇丰中国制造业PMI

$40^{\circ}$
萎缩率递増
 20042005 2006 2007 2008 2009 2010 2011

Source：General Administration of Customs


## House prices

Year－to－year


Note：From Jan 2011 the NBS stopped publishing national house price data．Econtracker takes ancowrage of th change in house prices in 70 cities as a substitute for the national average price．
change in house prices in 70 cities as a substitute for the
Source：National Bureau of Statistics，WSJ／calculations
－1．20\％


Source: National Bureau of Statistics

## Taiwan

Macro Economics

CPI \％

jan 00 oct 00 jul 01 apu 02 jan 03 oct 03 jul 04 apu 05 jar 06 oct 06 jul 07 apu 08 jar 09 oct 09 jul 10 apu 11 jan 12






$-{ }_{\text {jan }}^{-16} 00$ oct 00 jul 01 apu 02 jan 03 oct 06 jul 04 apu 05 jan 06 oct 06 jul 07 apu 08 jan 09 oct 09 jul 10 apu 11 jan 12

HSBC Taiwan Manufacturing PMI


[^1]

## PRC Industry Trend

- SPA shop closure accelerated
- Consumer traded down spending
- Investors were more cautious
- Industry consolidation commenced
- Government started to ease monetary supply and introduce stimulus packaging

Our Focus

- Continue other brand conversion and NCS upgrading
- Introduce SOP (Quality improvement)
- Cost control
- Hold margin


[^0]:    Source: National Bureau of Statistics

[^1]:    Sources：Markit，HSBC．

